



Fire Crest Fire Protection
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Simple User Guide

1. If there is a fire immediately evacuate the premises.
2. When the alarms go off and you are sure that it is just a nuisance alarm, simply press the test/hush button briefly on the Alarm to silence the unit for 10 minutes. When the alarm goes off, if there is no sign of smoke, heat or noise to indicate that there is a fire, you should get your family into a safe place, before you start investigating. Check the house carefully in case there is a small fire smouldering somewhere. Check whether there is a source of smoke or fumes, for example cooking fumes being drawn past the Smoke Alarm by an extractor. If there are frequent nuisance/false alarms it may be necessary to re-locate the device away from the source of the fumes or replace an Ionisation Alarm with an Optical Alarm.
3. Please exercise caution when searching for the active device (see manufacturers instruction guide) if you are fully satisfied there is not a fire, **please press hush.**

The hush facility is only designed for nuisance false alarms. For fire safety reasons it will not work in the presence of visible smoke (even small amounts). Please ensure the area is completely clear of smoke before using the hush facility.

In the case of repeated false alarms please contact the engineer.

Please note, a more detailed user guide has been supplied by the manufacturer and the installers

24/7 Engineers Call Out Number

07792 468 899

A call out charge might apply